

Uriah M. McIntosh

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EDUCATION

Central Washington University

Ellensburg, Wa

Major: Computer Science

Minor: Mathematics

- Course Work: Algorithm Analysis, Data Structures & File Processing, Operating Systems, Computer Architecture, Database Management Systems, User Interface & Design, Linear Algebra, Discrete Mathematics, Calculus I & II

SOFTWARE EXPERIENCE

Central Washington University

Ellensburg, Wa

Software Engineer (Intern)

March 2023 - June 2023

- Assisted in developing a In-House application using C# and .NET, facilitating the seamless assignment of 500+ students to appropriate Teacher Assistant roles quarterly.
- Implemented testing procedures and error cases, maintaining a high standard of code quality and ensuring the reliability of the application.
- Generated thorough documentation for the codebase, APIs, and usage instructions, simplifying the onboarding process for future developers and facilitating smooth integration for faculty members.
- Collaborated with senior colleagues and faculty using Scrum practices, contributing to increased productivity within the development process.

WORK EXPERIENCE

Verizon

Ellensburg, Wa

Sales Consultant

May 2023 - Present

- Consistently surpassing monthly sales targets by +120%, contributing significantly to the store's overall revenue growth.
- Strategically introduced upselling and cross-selling techniques, resulting in a notable increase of \$380 in gross profit per smartphone and a substantial boost in the average transaction value per customer.
- Successfully organized and participated in promotional activities and events, contributing to a 15% increase in store traffic and generating additional sales opportunities.

T-Mobile

Ellensburg, Wa

Mobile Expert

August 2020 - May 2023

- Provided effective guidance to the team, demonstrating leadership that significantly contributed to our store meeting and exceeding its goals. Instrumental in supporting team members to achieve their individual targets.
- Actively advocated various products and services, resolving customer issues related to devices and accounts, and creating positive customer relationships that fostered repeat business.
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Projects

[Personal Website](#)

HTML, CSS, JavaScript, React

- Designed and developed a dynamic personal website using a combination of HTML, CSS, and JavaScript, showcasing proficiency in modern web technologies.
- Produced comprehensive user testing to gather feedback and insights, implementing iterative adjustments to enhance the overall user experience.

[My Library App](#)

Firebase, Java

- Developed a Library Management Android application leveraging Firebase Firestore for real-time database integration, enabling seamless book browsing, detailed information views, and personalized user checkout experiences.
- Designed and implemented a modular application architecture, leveraging reusable components and adhering to best practices for scalability and maintainability in Android development.

SKILLS & INTERESTS

Skills: C++ || Java || Python || HTML || CSS || JavaScript || React || SQL || GCP || AWS || Git || .Net ||